



QUALITY POLICY

DI-PRO's commitment to quality is defined by our continual improvements to products, services and customer satisfaction. Our goal is to provide exceptional quality products that meet our customers' requirements.

DI-PRO regards ISO 9001:2000 as the basis for its quality management system and ensures that the system is maintained and continually improved.

The responsibility for the achievement of quality and continual improvement rests collectively with the employees and management of DI-PRO.

QUALITY OBJECTIVES

The quality policy creates the framework for quality objectives. The goals of customer satisfaction and continual improvement are achieved through the measurements of the following quality metrics:

*Customer product quality,
On time customer delivery,
Product quality – First test failure,
Supplier quality*

as established by the DI-PRO goal tree. The goal tree is posted throughout the company for communication of these objectives.

DI-PRO's General Manager commits to maintaining and developing this Quality System complying with the Procedures and Instructions in order to reach an effective implementation of the Quality System.

**ISO 9001:2000
CERTIFIED**